

Adults & Health Scrutiny Panel – Action Tracker 2024-25

MEETING 4 – 17th Dec 2024

No.	ITEM	STATUS	ACTION	RESPONSE
42	Cabinet Member Questions	IN PROGRESS	The Panel recommended that the relevant page of the Haringey website be updated to clearly set out sources of support for individuals and families affected by self-neglect and hoarding.	
41	Cabinet Member Questions	Added to work programme	Policy on self-neglect and hoarding to be considered as a topic for a future Panel meeting.	
40	Cabinet Member Questions (RSV vaccine)	COMPLETE	It was noted that, under national policy, RSV vaccine eligibility applied only to pregnant women and the 75-79 age group. The Panel requested an explanation on why people aged 80+ were not eligible.	<p>Response (Director for Public Health): Saga magazine asked this question to Dr Mary Ramsay, Director of Public Health Programmes at the UK Health Security Agency (UKHSA), who told Saga: <i>“Based on expert advice from the JCVI, Government decide which groups will be eligible for free NHS vaccines.” “Their decision was based on the latest available evidence at that time, including how long protection lasts and how common RSV infection is within different age groups, and they concluded that there is limited evidence of the vaccine being effective in those aged over 80. The JCVI will continue to keep the evidence under review.”</i></p> <p>If you turned 80 after 1 September 2024, you're eligible for the RSV vaccine until 31 August 2025. You're not eligible for the RSV vaccine if you turned 80 on or before 1 September 2024.</p>
39	Cabinet Member Questions	COMPLETE	Figures for RSV hospital admissions at the North Middlesex and Whittington to be provided.	<p>Response (Director for Public Health): Figures are not routinely collected by hospital trust. UKHSA publishes national trends in data relating to RSV</p>

	(RSV vaccine)			Respiratory syncytial virus (RSV) UKHSA data dashboard. There was a spike in infections and admissions from RSV in November and December 2024
38	Cabinet Member Questions (Weight management)	Added to work programme	Information/data on weight management initiatives could be brought to a future Panel meeting.	
37	Savings tracker	Added to work programme	New ways of working – Panel to consider receiving more information about this in 2025/26 e.g. Invest-to-save, recruitment/retention, digital transformation, assistive technology, multidisciplinary working around adults, housing and health.	
36	Savings tracker	IN PROGRESS	CYP_SAV_008 – Transitions – Panel to receive a more detailed breakdown of the cost savings in this area.	Query to be referred to next joint meeting of Adults & Health and Children & Young People’s scrutiny panels on transitions.
35	Savings tracker	Added to work programme	AHC_SAV_021 – Supported Living Review – Panel to monitor review and ensure that support levels for clients were being maintained as the savings were being achieved.	
34	Savings tracker	Added to work programme	AHC_SAV_018 – Grant Review (BCF-S75) – Pressures on both sides and the potential impact on joint commissioning to be noted as an ongoing risk.	
33	Savings tracker	Added to work programme	AHC_SAV_013 – Direct Payments – Panel to consider further scrutiny on how information about Direct Payments was being communicated to residents.	

32	Quality Assurance	Added to work programme	Panel to monitor: - Shortage of care home places in Haringey. - Ongoing pressure on the sector.	
31	Quality Assurance	IN PROGRESS	A written breakdown to be provided of the number of private sector providers and voluntary sector providers in Haringey.	
30	Quality Assurance	IN PROGRESS	It was noted that only two CQC-registered locations in Haringey had undergone inspections in the past 12 months compared to seven in the previous year. CQC to provide a response on the reasons for this.	
29	Quality Assurance	IN PROGRESS	It was noted that 23 out of 86 providers were not yet rating by the CQC (though around half of the 23 were dormant). CQC to be consulted on when they would be inspecting these providers.	

MEETING 3 – 14th Nov 2024

No.	ITEM	STATUS	ACTION	RESPONSE
28	Work programme items	Added to work programme	Items were proposed for addition to the Work Programme: Leisure Services – While this is not directly under the remit of the Panel, it was suggested that there could be some joint scrutiny work on how the AHC Department could have an input into the promotion of leisure services to improve health and wellbeing. Budget – Some detailed work on what proportion of proposed savings from previous years were actually achieved and	Added to Work Programme.

			how they have been mitigated, including through the use of reserves.	
27	Budget 2025/26	COMPLETE	All budget recommendations are compiled in a table for submission to the OSC in Jan 2025 and then, if approved by OSC, to the Cabinet in Feb 2025.	

MEETING 2 – 19th Sep 2024

No.	ITEM	STATUS	ACTION	RESPONSE
26	Safeguarding Adults Board annual report	Added to work programme	Consideration to be given to receiving a future report on gambling harms.	Added to Work Programme.
25	Safeguarding Adults Board annual report	COMPLETE	Individual case to be referred to appropriate officer.	Case has been referred to relevant teams with Vicky Murphy's business manager copied in.
24	Safeguarding Adults Board annual report	Update due in Sep/Nov 2025	Recommendation from the Panel on future reports: - progress on subgroup for implementation of SAR recommendations. - details of mechanisms to support practice improvement and safeguarding across the partnership and how changes in practice were impacting on the lives of residents. (Practice & Improvement subgroup) - that clarification be provided on where Violence Against Women & Girls (VAWG) is addressed through the Board and its subgroups.	Recommendations have been provided to Dr Adi Cooper ahead of next year's report.
23	Smoke-free strategy	COMPLETE	Recommendation from the Panel – that the practice of chewing tobacco to be	The Public Health team have confirmed that this recommendation will be taken forward and added to the tobacco control strategy and action plan.

			included in the strategy and wording to include “tobacco products”.	
22	Smoke-free strategy	Update to be requested in 2025/26	Update to be provided to Panel on work in schools on vaping including the local research/seminar, PSHE education and links with mental health teams.	Added to Work Programme.
21	Dementia services	Update to be requested in summer 2025	Update to be provided to Panel in approximately 9 months on: <ul style="list-style-type: none"> - progress with dementia-friendly GP practices - number of dementia service users - progress on outreach work and ‘centre of excellence’ approach (replicating that of the Haynes Centre in the west of the Borough) in the centre and east of the Borough - progress on the named-person approach where service users/carers have a single point of contact for all details on care plans and other information 	Added to Work Programme.
20	Dementia services	COMPLETE	Recommendation from the Panel – that input be provided to Universal Care Plan for expansion to include dementia patients.	Response from Tim Miller: There is work occurring across London to promote and expand the use of UCP targeting those likely to be using urgent and crisis hospital care. Residents with dementia may have Universal Care Plan’s (UCPs), as would other suitable residents seen by care teams who use the UCP – e.g. care home teams and end of life teams. The Memory Service itself has viewing access to UCP, so are aware of people’s UCPs. Once the service transforms to a diagnosis-to-end of life service, it does aspire to completing the UCP for every patient – which is expected by 2027.

19	Dementia services	COMPLETE	Recommendation from the Panel - for the Public Health team to provide support to promote dementia-friendly actions at GP practices.	Response from Director for Public Health – “ <i>The Haringey Public Health Team is part of the Age Well Board in Haringey. Through this board we are contributing to the efforts to make Haringey dementia friendly including supporting participation of GP practices.</i> ”
18	Dementia services	OUTSTANDING	Feedback from Panel to be provided on condition of toilets at Toms Club at Chestnuts Community Centre.	Details have been provided to Chestnuts Community Centre. Response awaited.
17	Dementia services	COMPLETE	Feedback from Panel to be provided on suggestion to advertise the Singing for the Brain sessions at Tottenham Hotspur Stadium more prominently.	Response: Details on the Singing for the Brain Group at Tottenham Hotspurs have been widely shared with the Dementia Friendly Haringey network. The group is also listed in our updated leaflets which have been recently shared and are available to view on our Dementia Friendly Haringey webpage https://new.haringey.gov.uk/health-wellbeing/health-services-support/mental-health-wellbeing/dementia-friendly-haringey Officers will also follow up with Spurs and Alzheimer’s Society to look at how we can further advertise the group.
16	Co-opted members	COMPLETE	Update to be provided on recruitment process.	Report to be brought to November 2024 meeting.
15	Minutes	To be included in future papers	Action tracker to be included in agenda papers for all future meetings.	Action tracker included from November 2024 meeting onwards.

MEETING 1 – 30th Jul 2024

No.	ITEM	STATUS	ACTION	RESPONSE
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14	Cabinet Member Questions	COMPLETE	<p>Response to be provided to the Joint Partnership Review of the Haringey Opportunities Project.</p> <p>Background for Haringey Opportunities Project (HOP) The Haringey Opportunities Project (HOP) is a day opportunities and community service based in Tottenham, N17. It is designed to support adults aged 18+ with severe learning disabilities and autism. Officially launched on 12th August 2021, the project provides a structured environment where individuals can engage in both centre-based activities and opportunities for community involvement.</p> <p>The service accommodates individuals with varying levels of need, ranging from those requiring intensive support to those needing less. Centre404 is the commissioned Positive Behaviour Support (PBS) provider for the service, with the current contract running until 30th June 2025. Due to delays in the initial launch, which was postponed from April 2020 to August 2021, the contract was extended to allow for further improvements and a comprehensive service review.</p> <p>Service Review and Improvement Plan The primary objective of the review was to evaluate Centre404's performance against its contractual commitments and assess the overall quality of service delivery, both at the centre and within the broader community. The review was designed to identify gaps and areas requiring improvement to ensure the service meets the agreed outcomes for individuals with severe learning disabilities and autism.</p> <p>Following the review, key findings and identified areas for improvement were communicated to Centre404. In response, a detailed improvement plan was developed, targeting the specific concerns raised during the review. To ensure continuous improvement and compliance, progress is being closely monitored on a monthly basis. This monitoring includes both scheduled and unscheduled commissioning visits, allowing for a</p>
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				<p>thorough evaluation of service delivery and timely identification of any issues.</p> <p>The results of the HOP review were first presented to the Commissioning Co-production Group, where a summary of the improvement plan was also shared. It was agreed that the full review report would next be submitted to the Severe and Complex Autism and Learning Disability (SCALD) Reference Group for further discussion and input.</p> <p>As part of the preparations for a potential re-commissioning of the service, which is scheduled to end in June 2025, the Commissioning Co-production Board has endorsed the formation of a dedicated working group to oversee the redesign process. This working group will likely include members of SCALD, ensuring a collaborative approach that integrates the perspectives and experiences of family members of current service users. Their involvement is critical to shaping a service that reflects the needs and expectations of the individuals and families it supports.</p> <p>By incorporating the insights of key stakeholders and maintaining rigorous oversight, the improvement plan and working group will guide the ongoing transformation of HOP, ensuring it continues to deliver high-quality, person-centred services in the future.</p>
13	Health & Wellbeing Strategy	Feedback to be considered and also addressed in next update report	<p>Recommendations for consideration and clarifications requested for the next update were:</p> <ul style="list-style-type: none"> It was noted that social isolation was included under the Improving Mental Wellbeing theme, but it was recommended that this could also be included under 	Added to Work Programme.

			<p>Preventative Health theme given the link to dementia and other conditions.</p> <ul style="list-style-type: none"> • There were some challenges acknowledged in how some outcomes could be realistically monitored, such as people accessing green spaces. • Further clarification was requested on how the outcomes, monitoring and reporting would fit within the governance structure. • Further detail would be required on how health policy would be able to link to and influence the Local Plan in relation to housing policy and what realistic outcomes could be achieved given the complexities in this area. • Further detail would be required on how on the future partnership working and community engagement would work in practice. 	
12	Health & Wellbeing Strategy	To be added to 2025-26 Work Programme	Panel to be provided with a further update in 12-18 months.	Added to Work Programme.

11	Health & Wellbeing Strategy	COMPLETE	Further detail was requested on why life expectancy was lower than other parts of the Borough in the Stroud Green ward.	Response from Will Maimaris: "I checked the raw data for this and this revealed an error in what we presented in the map. Life expectancy in Stroud Green Ward for 2016-20 was 79.8 for males (compared to Haringey average of 80.0) and 84.1 for females (compared to Haringey average of 84.6). So, life expectancy is not significantly different from the borough average, and the shading on the map should have been one shade lighter than it was for both females and males for this ward. Please accept my apologies for this error."
10	Health & Wellbeing Strategy	COMPLETE	Information to be circulated about the ABC Parenting programme which provides peer support for new mothers.	ABC parents has been started by clinicians at North Middlesex Hospital aimed at new mums in Haringey and Enfield to support with parenting from a health and wellbeing point of view but also for mothers to build informal networks that can support them. Further details: https://www.northmid.nhs.uk/abcparents/
9	Health & Wellbeing Strategy	COMPLETE	An update was requested on the current status of the ageing and frailty project.	<ul style="list-style-type: none"> The GP Federation are now implementing an Ageing Well (AW) programme across Haringey and Enfield on creating age-friendly environments through the collaboration of local individuals, businesses, and organisations within the borough. They are training AW Friends, Champions and Experts to seed expertise across the boroughs. Age Well festival run by Public Voice in collaborative with partners will be held 21st September in Bruce Castle Park from 12pm to 5pm. The festival will be a day of creative, active and wellness activities for residents to take part in along with music and dance performances to enjoy on the main stage. Link below for more information: https://new.haringey.gov.uk/events/haringey-age-well-festival-2024

				<ul style="list-style-type: none"> The West Frailty project is continuing to gather self-assessments from older residents using an adjusted clinical frailty assessment tool – the findings will be analysed and learning identified in due course.
8	Continuing Healthcare	COMPLETE	Data was requested on CHC assessments for people in care homes.	<p>The responses to action points 2 to 8 are all addressed in ATTACHMENT A1.</p> <p>Additional information has also been provided in relation to action points 2 and 3 – please see ATTACHMENTS A2 to A6.</p> <p>Follow up information on action point 6 was requested by the Panel from the ICB – please see ATTACHMENT A7.</p>
7	Continuing Healthcare	COMPLETE	Information was requested on the work being carried out by the ICB on upscaling awareness of CHC across NCL.	
6	Continuing Healthcare	COMPLETE	Information was requested on why CHC figures in Haringey/NCL was significantly lower than the national average.	
5	Continuing Healthcare	COMPLETE	Data on health inequalities and ethnicity relating to the recipients of CHC in Haringey was requested.	
4	Continuing Healthcare	COMPLETE	Clarification was requested on the funding for advocacy services for residents undertaking the assessment process.	
3	Continuing Healthcare	COMPLETE	<p>The information provided to residents should:</p> <ul style="list-style-type: none"> - Make clear that the recording of assessments can be requested. - Make clear how decisions could be challenged and explain the process for this. - Provide details on financial assessment/eligibility and 	

			ensure that residents are clear about any financial contribution that may be required from them.	
2	Continuing Healthcare	COMPLETE	The Panel emphasised that clear written information should be provided to residents/families/carers/advocates prior to any assessment or checklist taking place so that they were clear about the process and the questions that would be asked.	
1	Minutes	COMPLETE	Update to be provided on liaison with the Osborne Grove co-production group.	Verbal update provided at Panel meeting on 19 th September 2024. A further meeting with the co-production group was expected in February 2025.